



THE BEST QUALITY TRAINING BY THE BEST QUALITY PEOPLE

IEC. Ver 5: Oct 09

NZS ISO/IEC 17025 for Laboratory Managers and IANZ Technical Assessors

The international standard NZS ISO/IEC 17025 is the primary criteria for IANZ accreditation of testing and calibration laboratories

This standard sets out the criteria for laboratories wishing to demonstrate that they are technically competent, operate an effective quality system and are able to generate technically valid calibration and test results.

This course is for laboratory managers, IANZ approved Signatories and Technical Assessors who wish to:

- Understand the requirements of the standard and the latest updates so that implementation will proceed smoothly
- Refresh their knowledge of the general requirements for IANZ Laboratory Accreditation.
- Understand the process of assessing against this standard.

Presenter

Dr Max Robertson, Retired General Manager Accreditation Services, International Accreditation New Zealand, presents this course. Dr Robertson has over 25 years experience as a practitioner and manager in commercial and government laboratories. For several years he was a management consultant to a variety of businesses including laboratories and has conducted many laboratory management and accreditation training courses, both local and overseas.

Participating in a course

It's very easy to take part. You can make a provisional booking by phoning 0800 9000 99 or emailing us at info@nzqc.co.nz.

To confirm your place, just send us a completed registration form either with full payment or a purchase order. As soon as we receive your registration form (preferably no later than four weeks before the course), we'll send you a confirmation letter with full details.

Course fees include

- Tuition
- Morning tea, lunch and afternoon tea (depending on course times)
- All course notes and take-home reference materials

Duration & Prices

Two day course \$1045 +gst

Book one month in advance to receive the early bird price of \$875 +gst

Dates & Locations

Auckland 29-30 July 2010

NZQC COURSE REGISTRATION FORM



Name of Course NZS ISO/IEC 17025 for Laboratory Managers and IANZ Technical Assessors

Date _____ Location _____

REGISTRANT INFORMATION

First Name _____ Last Name _____

Position/Title _____

Email _____

Company Name _____

Postal Address _____ Postcode _____

Telephone _____ Fax _____

APPROVING MANAGER

First Name _____ Last Name _____

Position/Title _____

Email _____

Telephone _____ Fax _____

BOOKING

Purchase Order _____

Booking Contact Name _____

Invoice Address (if different to above) _____

Please read the terms and conditions below before posting your registration for this course.

METHOD OF PAYMENT

Payment for the course must be received by NZQC prior to course commencement date unless another arrangement has been agreed with NZQC.

Pay By Cheque

Please make cheque payable to:
New Zealand Quality College
Private Bag 28908, Remuera
Auckland 1541

Pay by Credit Card

Currently we accept VISA and MASTERCARD

VISA MASTERCARD

Card Number _____

Expiry Date _____

Cardholder's Name _____

Signature _____

Payment Amount: \$ _____ (+ GST)

TERMS AND CONDITIONS

Amendment, Alteration and Cancellation

We reserve the right to amend, alter or withdraw any of the information in this brochure or on any course being offered should circumstances dictate. If we cancel, we will notify registrants as early as possible to minimise any inconvenience. Please check with us before booking any travel or accommodation connected with your course registration.

Unable to attend

We understand that priorities change and you may not be able to attend the course you have registered for. When this arises, the following terms may apply:

- If you advise us of the registrant's non-attendance 14 days or more before the course starts, you will be issued with a full refund.
- Should we receive cancellation less than 14 days before the course starts, we will refund 50% of the course fee.
- If we receive cancellation on the day of the course or the registrant does not attend, no refund will be made.

Transfers

You may transfer to another date and/or location for the course you have registered for up to 14 days prior to the course commencing at no additional cost. If we receive a transfer request within 14 days of the course, a 10% transfer fee will apply. Transfers on the day of the course will be treated as cancellation.