

# Inspection Body Accreditation



## How to give clients confidence in your inspection services

**Whether you are preparing for accreditation or just looking for guidance on how to improve confidence in your inspection services this course is for you.**

Inspection is not a precise science, however, there is an international standard designed to maximise confidence in inspection services.

ISO/IEC 17020 was written by inspection organisations for inspection organisations and their clients.

Accreditation by IANZ to ISO/IEC 17020 is increasingly a requirement for inspection service providers in the regulated sector of the economy. Accreditation to ISO/IEC 17020 is also increasingly accepted as a means of demonstrating competence and reliability in the voluntary sector.

Accreditation therefore provides a market advantage in the ever more competitive inspection field.

This two day course is designed to provide a practical understanding of the international standard, including:

- Impartiality and independence
- Confidentiality
- Measurement and equipment management
- Management of documents and records
- Subcontracting and acceptance of third party information
- Training and competence
- Reports and certificates
- Management of feedback and complaints
- Management system requirements

The course is interactive and provides ample opportunity to question and discuss issues of particular interest to course members.

### **Competent trainer**

Geoff Hallam, Technical Development and Regulatory Affairs Manager, International Accreditation New Zealand, presents this course.

Geoff has extensive experience in inspection and accreditation in New Zealand and internationally. His approach is down-to-earth and practical, combining flexibility of application with internationally accepted interpretation of the Standards.

The number of participants for each course is restricted to ensure a trainer / student ratio that will facilitate effective training outcomes.

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