

Internal Audits of Medical Laboratories



A one day course outlining the key skills required to undertake the internal auditing of Medical Laboratories.

The use of personal experiences to demonstrate key points and role-plays / workshops will help students gain a practical understanding of auditing skills.

References will be made to ISO 15189:2012 as the key medical laboratory standard. Some basic knowledge of the standard would be an advantage to students but the main elements will be covered during the course.

Upon completion of the course you will have gained knowledge and an understanding of:

- ISO 15189
- Audit processes and structure
- Planning the audit
- Interpersonal skills required for the successful audit
- Questioning techniques
- Opening and closing meetings
- Audit reporting and report writing.

Presenter

The course will be facilitated by Rachel Barnett, the Training Manager for IANZ and Accreditation Assessor in the Healthcare Programmes, who has a keen interest in finding new and novel ways to present information, teaching you the skills needed to implement key practices within your service in a quick and efficient manner and having fun while doing it!