

Medical Laboratory Quality Management



The first ever quality standard written by medical people for medical laboratories.

Learn about the requirements of the ISO 15189:2012 Medical Laboratories - Requirements for quality and competence

This short course is designed to assist medical testing laboratory staff to extend their quality management systems to ensure full compliance with the revised ISO 15189 Standard.

In particular:

- Organisation and management responsibilities
- Implementation and documentation of a Quality Management System
- Establishing service agreements with requestors, referral laboratories and suppliers of equipment/reagents/consumables
- Continuous improvement through evaluation, audits and corrective/preventive action
- Personnel - training, competency assessment and professional development
- Pre-examination and examination processes
- Reporting and release of results

Presenters

The course will be facilitated by Rachel Barnett, the Training Manager for IANZ and Accreditation Assessor in the Healthcare Programmes, who has a keen interest in finding new and novel ways to present information, teaching you the skills needed to implement key practices within your service in a quick and efficient manner and having fun while doing it!